

NANCY GANZ™

online return form

registered post to : Nancy Ganz Returns
Private bag no. 27
Post Office Botany
NSW 1455

*please fill in the following information so we can process your exchange or return as quickly as possible:

* Nancy Ganz will not accept liability for lost or damaged goods not returned through registered post.

step 1.

customer name :

order number (refer to invoice) :

date of purchase : - -

shipping address :

phone:

e-mail:

step 2.

Please select why you are returning the product

- wrong size (tags still attached)
- product is faulty and not worn (tags still attached)
- product is not what I ordered (tags still attached)
- product is not what I expected (tags still attached)
- other? (please advise)

step 3.

Please fill in the details of the items you wish to return below (sale items cannot be returned).

return

qty	online item code	item description	colour	size	rrp\$
1	w8004	EXAMPLE: sleek slip dress	black	12	\$00.00

step 4.

If you wish to exchange the size of your purchase, please fill in the same item details as above with the new size required (styles cannot be exchanged for another).

exchange

qty	online item code	item description	colour	new size	
1	w8004	EXAMPLE: sleek slip dress	warm taupe	12	

Need help with your return or exchange?

Please contact info@nancyganz.com.au to view our return policy please visit www.nancyganz.com.au